



*interim report feedback,
objectives
and extension*

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Interim report feedback

- Positive feedback
- Progress in line with the workplan
- Extreme importance of the Regional Observatory for QA
- Build up strong commitment among partners and foster cooperation



EDUCATION, AUDIOVISUAL AND CULTURE EXECUTIVE AGENCY

Tempus & Bilateral Cooperation with Industrialised Countries

AMENDMENT

N° 2009 - 4688 / 001 - 004

TO

GRANT AGREEMENT

2009 - 4688 / 001 - 001

158999-TEMPUS-1-2009-1-ES-TEMPUS-SMGR

The Education, Audiovisual and Culture Executive Agency ("the Agency"), acting under powers delegated by the Commission of the European Union ("the Commission"), and represented by Klaus HAUPT, Authorising Officer by Sub-delegation of the Agency,

of the one part,

and

UNIVERSIDAD DE ALICANTE

with its registered office at:

CAMPUS DE SAN VICENTE DEL RASPEIG,
BP 99
ES - 03690 ALICANTE

hereinafter called the "co-ordinator" represented for the purposes of signature of this amendment by Manuel PALOMAR SANZ, the legal representative,

and the "co-beneficiaries", listed in the Agreement n° 2009 - 4688 / 001 - 001 (« the Agreement »),

of the other part,

Having regard to the Agreement concluded between the Agency and the beneficiaries,

Having regard to the mandated attached to the Agreement, conferring powers of attorney to the co-ordinator, for the purposes of the signature of the agreement and its possible subsequent amendments,

Whereas the co-ordinator has requested the Agency to modify the Agreement,

HAVE AGREED AS FOLLOWS:

ARTICLE I

ARTICLE I.2 – DURATION shall read as follows :

I.2.1 The agreement shall enter into force on the date when the last of the two parties signs.

I.2.2 The action and the period of eligibility of costs shall begin on **15-01-2010** (the "starting date of the action") and shall end on **14-07-2013** (the "closing date of the action")

ARTICLE II

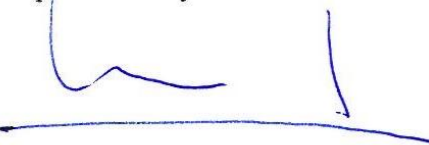
All the other provisions and annexes of the Agreement and any previous amendments, which are not changed by this amendment shall remain unchanged and shall continue to apply.

ARTICLE III

This amendment shall enter into force on the date when the last of the two parties to the amendment signs it.

SIGNATURES

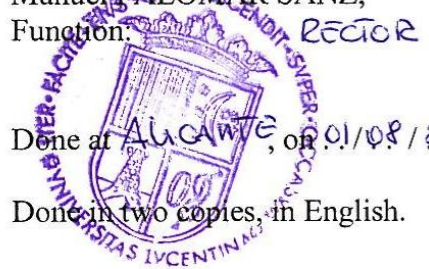
For the **co-ordinator**
and the co-beneficiaries
represented by the coordinator



Manuel PALOMAR SANZ,
Function: **REGIDOR**

Done at **ALICANTE**, on **01/08/2012**

Done in two copies, in English.



For the **Agency**



HAUPT Klaus,
Authorising Officer by Sub-delegation

Done at Brussels, on .. / .. / ..

6/8/2012

Main Objective

To accompany the reform of the HE in the Balkan Region through the development of **common QA objectives** and **integral strategy** for the **institutional assessment**

Specific Objectives

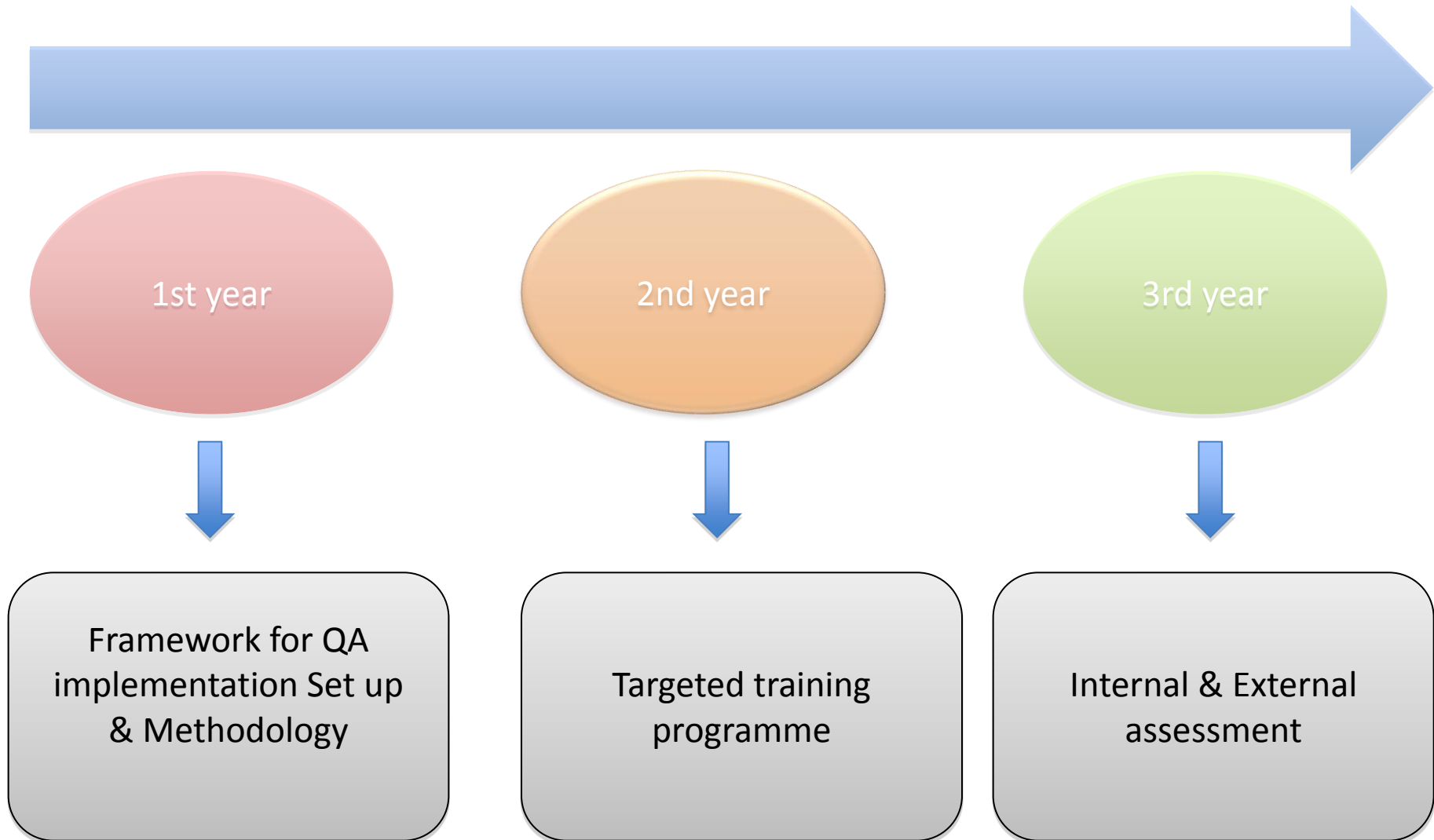
Creation of a **quality assurance framework** through the development of common QA practices and network at national and regional level

Strengthening **capacity building** through targeted **training programme** and **pilot assessment** activities for the external institutional assessment of Universities and Quality Assurance Agencies in Western Balkans

Expected outcomes

1. Creation of a **functional framework for the QA implementation**: Increase inter-institutional liaison, networking and sharing of best-practices by the creation of a network of expert, development of an information system and drafting of study trend analysis
2. Set up a **Western Balkans Quality Assurance Observatory** in order to agree on common practices, track the last development and foster benchmarking initiatives
3. Defining common **guidelines and methodologies for QA at National and regional level** that foster the creation of integral strategies supported by data evidence and based on the constitution of common values
4. Strengthen **capacity building** through targeted training programme
5. Improve **technical capacity** by the conducting External Institutional Assessment within HEIs
6. Widely **disseminate project results** within Western Balkans institutions and contribute to the Bologna process by creating attractiveness of the European higher education

Project phases



Expected Results

WP 1

OUTPUT

Creation of a functional framework for the QA implementation: Increase **inter-institutional liaison, networking** and **sharing of best-practices**

Expected Results

WP2

OUTPUT

Set up a **Western Balkans Quality Assurance Observatory** in order to agree on common practices, track the last development and foster benchmarking initiatives

Expected results

WP3

OUTPUT	RESULT	ACHIEVED
Defining common guidelines and methodologies for QA at National and regional level that foster the creation of integral strategies supported by data evidence and based on the constitution of common values	3 National round tables, and 1 regional meeting on National and Regional regulations for QA conducted. National legislation of Bosnia, Macedonia and Serbia revised, adopted and created. Regional legislation on QA by Ministers of Education, QAA and Universities	•National roundtables done •Regional meeting merged with the final event to have more concrete results and to achieve more impact

Expected results

WP4

OUTPUT

Strengthen **capacity building** through targeted training programme

Expected Results

WP5

OUTCOME

Improvement of **technical capacity** by the conducting External Institutional Assessment within **HEIs** and **QA Agencies**

Progress of Project Activities

WORKPLAN for FIRST project year

Activities		M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12
Ref. N° /Sub Ref. N°	Title												
1	Functional Framework for QA Implementation												
1.1 C: UA P: ALL	Setting up of a QA network of experts within partner institutions at local and regional level												
1.2 C: UA P: ALL	Purchase and installation of equipment, software and programmes												
2	Western Balkans Observatory for Quality Assurance												
2.3 C: UA P: ALL	Meetings with local, national and regional stakeholders (in the Roundtables framework)												
3	Defining Common Methodologies and guidelines for QA at National and Regional level												
3.1 C:UA P: ALL	National round tables with ministries, QA Agencies and Universities for the adjustment and review of existing national legal frameworks (we include here the ACT 2.3)												
4	Targeted Training Programme												
4.1 C: UA P: EU	Workshop I: Practical Observation Session: day to day management practices of Quality Assurance Agencies and Vice-Rectorates for Quality Assurance and Strategic Planning												
6	Dissemination												
6.1 C: UA P: ALL	Development of a Project Website												
6.2 C: UA P: ALL	Standard Project Package Development: PPT and posters												
6.3 C: UA P: ALL	Presentation Package												
6.5 C: UA P: ALL	Press Publications at local, national and regional level												
8	Quality Control												

Comentario [EB1]: This has been considered as part of the roundtables - ACT 3.1-in order to avoid duplication

Progress of Project Activities

[illegible]

WORKPLAN for SECOND project year

[illegible]

Progress of Project Activities

[illegible]

Progress of Project Activities

WORKPLAN for THIRD project year

Activities													
Ref. N°	Title	M25	M26	M27	M28	M29	M30	M31	M32	M33	M34	M35	M36
/Sub Ref. N°													
1	FUNCTIONAL FRAMEWORK FOR QA IMPLEMENTATION												
1.1 C: UA+ALL	Setting up of a QA Network of experts within partner institutions at local and regional level												
2	WESTERN BALKANS OBSERVATORY FOR QUALITY ASSURANCE												
2.1	Setting up of the Observatory legal status, functioning and membership requirements												
2.2 C: UA P: AGENCIES	Observatory Web site creation and maintaining												
	Inviting other Quality Assurance Agencies to join the Network												
	Meetings with the Observatory members to agree on future activities and funding schemes												
3	COMMON METHODOLOGY AND GUIDELINES												
3.2 C: UA P: AGENCIES HELP OF EXPERTS	Drafting of common and flexible rules and legislation for the assessment of HEIs/Creation of legislative and methodological basis on internal and external QA-Banja Luka-												
3.3 C: UA P: ALL	Inter-Regional conference: Processes and challenges in the development of a strategic plan for quality assurance within HEIs and Accreditation Agencies												
4	TARGETED TRAINING PROGRAMME												
4.4 C: UA P: AQA+ASSIN	Workshop VI: External Assessment Mechanism for Quality Assurance Agencies with ENQA standards and guidelines												
	Workshop V: experiences on the SER drafting (Bosnia and Herzegovina, site visit (Serbia) and SER drafting planning (Macedonia)												
5	CONDUCTING ASSESSMENTS OF EES UNIVERSITIES AND QA AGENCIES												
5.1 C: UA P: HEIs	Institutional assessment of universities with the EFQM Excellence Model												
	Improvement plan follow up												

Comentario [EB2]: We are here

Comentario [EB3]: Due to the QA contacts, we are inviting other QA Agencies of the region that showed interest in this initiative and thus increase the impact of the CUBRIK observatory.

Comentario [EB4]: It will be held with the consortium meeting (October) in order top have just one flow. We decided to add this meeting because with face-to-face meeting we have seen that we give bigger steps further with some activities. In addition in the same travel we will carry out an additional workshop already approved by our Project Officer (Workshop V below in ACT 5).

Comentario [EB5]: Merged with the final event ACT 6.6 because in this way the event will have more impact, dissemination & visibility.

Comentario [EB6]: During our site visits to the PC HEIs we had the possibility to detect that some of them are in a very initial phase with QA issues. That is why we believe that we should monitor intensively the improvement plan they proposed and give them concrete feedback and suggestions, visit them and share our views for them to benefit as much as possible from the CUBRIK project and obtain results with impact. Thus we will have additional travel since the EU experts will visit the universities.

Progress of Project Activities

[illegible]

Progress of Project Activities

WORKPLAN for the project 6 MONTHS EXTENSION

Activities		M37	M38	M39	M40	M41	M42
Ref. N° /Sub Ref. N°	Title						
1	FUNCTIONAL FRAMEWORK FOR QA IMPLEMENTATION						
1.1 C: UA+ALL	Setting up of a QA Network of experts within partner institutions at local and regional level						
2	WESTERN BALKANS OBSERVATORY FOR QUALITY ASSURANCE						
2.2 C: UA P: AGENCIES	Observatory Web site creation and maintaining						
NEW	Inviting other Quality Assurance Agencies to join the network						
NEW	Meetings with the Observatory members to agree on future activities and funding schemes (CON EL FINAL EVENT)						
3	COMMON METHODOLOGY AND GUIDELINES						
3.2 C: UA P: AGENCIES HELP OF EU	Drafting of common and flexible rules and legislation for the assessment of HEIs/Creation of legislative and methodological basis on internal and external QA (RESULTS OF ACT 3.3 together with 5.3)						
3.3 C: UA P: ALL	Inter-Regional conference: Processes and challenges in the development of a strategic plan for quality assurance within HEIs and Accreditation Agencies						
4	TARGETED TRAINING PROGRAMME						
5	CONDUCTING ASSESSMENTS OF EES UNIVERSITIES AND QA AGENCIES						
NEW	Improvement plan follow up (AQUÍ VAN TODOS LOS VIAJES QUE AÑADIMOS A CADA PC HEI)						
5.2 C: UA P: EHB+CORK	Conducting the institutional assessment of EES Universities						

Ester Boldrini 2/7/12 13:44

Comentario [4]: Merged with the FINAL EVENT ACT 6.6 because in this way the event will have more impact, dissemination & visibility and will be

Progress of Project Activities

5.4 C: UA P: AQA + ASSIN	Conduction of External Assessment of EES QA agencies							
6	DISSEMINATION							
6.1 C: UA P: ALL	Development of a project website							
6.3 C: UA P: ALL	Dissemination via existing channels: good practice example							
6.4 C: UA P: AGENCIES	Press conference on the creation of the Western Balkans Observatory (ACT with 6.6 + 6.4 +7.3 + 7.4)							
6.5 C: UA P: ALL	Press Publications at local, national and regional level							
6.6 C: UA P: ALL + EXPERTS	Final Conference (merged with ACT. 1.4 + 6.4 +7.3 +7.4)							
7	SUSTAINABILITY							
7.1 C: UA P: ALL	Expert Network Selection Process							
7.3 C: UA P: ALL + EXPERTS	Performing Swot Analysis and Strategic Planning)							
7.4 C: UA P: ALL + EXPERTS	Draft and Adoption of a memorandum							
8	QUALITY CONTROL AND MONITORING							
8.1 C: UA P:	Monitoring of the project progress. Day-to-Day Assessment							
8.2 C: UA P: ALL	Internal quality control							
8.3 C: UA P: ALL HEIs	External Evaluation							
9	PROJECT MANAGEMENT AND QUALITY ASSURANCE							

Comentario [EB8]: The output of this ACT will be presented in the final event and it will be a cumulative output from ACT 1.4, 6.4, 6.6 and ACT 7.4 in order to be more consistent and have more impact.

Progress of Project Activities

9.1 C: UA P: ALL	Project Management and Reporting							
9.2 C: UA P: ALL	Coordination Meetings							

Next project Activities

WP2

ACHIEVED

- MoU signature
- MoU preparation for Website online
- Material online in 2 languages
- Presented in the final event to have more impact

Next Project Activities

WP5

RESULTS	ACHIEVED
•One external Institutional Assessment developed by SEE Universities and QQA. Number of participants in each Institutional •Improvement plan follow up of HEIs	• Internal Assessment deployed follow up with improvement plan • External assessment: workshop in Skopje, site visit experience in Serbia+external assessment report in Bosnia

Sustainability, Quality & Management

SUSTAINABILITY	• Dissemination activity at different levels • Inform the main actors involved in the different processes • Achieve concrete outputs for their exploitation in the future • Provide a know how for their future
QUALITY CONTROL AND MONITORING	• Periodical communication with the consortium • Assess the quality of the deliverables
PROJECT MANAGEMENT	• Daily communication • Respect the deadline • Rearrange activities within the foreseen budget

Thank you for your attention